



Your service numbers

from **A** to **Z**

automechanika

FRANKFURT **DIGITAL PLUS**

hypermotion

FRANKFURT

14. – 16.09.2021

messe frankfurt

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Your Stay in Frankfurt

Automechanika Frankfurt Digital Plus + Hypermotion 2021

Services from A to Z

(all information is without guarantee)

A

Accente (Accente Gastronomie Service GmbH)

- Stand delivery: see Catering
- Restaurants / cafés: see Food and Drinks (Essen und Trinken)

Access for Vehicles (Einfahrt)

- see Traffic Regulations (Verkehrsregelungen)

Accessibility (Barrierefreiheit)

Barrier-free lavatories:
on the entire exhibition grounds with European disabled toilet locks
Anyone who is not in possession of an appropriate key can have the toilet unlocked by the hall staff.

Wheelchair and scooter rental against a deposit of 50,00 € / day
first-aid station in Hall 4.0 Southwest (in the OSC), phone:
+49 69 75 75-65 00

Information hotline for a barrier-free trade fair visit:
phone: +49 69 75 75-69 99
email: barrier-free@messefrankfurt.com
www.messefrankfurt.com, see „Locations, barrier-free exchanges“

Accident (Unfall)

- see Emergency Call (Notruf)
- in case of a minor injury: see First Aid Station (Sanitätsstation)

Accommodation (Unterkunft)

- see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

Address of Messe Frankfurt (Adresse der Messe Frankfurt)

Delivery address for consignments to exhibitors:

Messe Frankfurt Exhibition GmbH
Automechanika Frankfurt Digital Plus 2021 OR Hypermotion 2021
company name
(optional: contact person at the stand and mobile phone number)
hall, hall level and stand number
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main
Germany

Shipping label sample:
www.messefrankfurt.com/logistics

- Storage of goods in the Cargo Center / delivery to the exhibition stand: see Logistics (Logistik)
- Directions to the fairgrounds: see Arrival / Departure (An- und Abreise)

Admission Vouchers (Besuchergutscheine)

- see Passes and Tickets (Ausweise und Tickets)

Advertising (Werbung)

Advertising Services
advertising opportunities inside and outside the exhibition grounds
digital advertising media

Contact:

Benjamin Braun
phone: +49 69 75 75-51 60
fax: +49 69 75 75-64 62
email: benjamin.braun@messefrankfurt.com

Anabell Condemi
phone: +49 69 75 75-68 58
fax: +49 69 75 75-64 62
email: anabell.condemi@messefrankfurt.com

Alexandra Jafari
phone: +49 69 75 75-60 28
fax: +49 69 75 75-64 62
email: alexandra.jafari@messefrankfurt.com

Agencies abroad (Auslandsvertretungen)

- see International Sales Partners (Internationale Vertriebspartner)

Airport (Flughafen Frankfurt)

Airport information under
service phone number: +49 1805 37 24 63 6
www.frankfurt-airport.de

App

Free apps „Automechanika Frankfurt Digital Plus“ and „Hypermotion Navigator“:

The Navigator app is the official orientation aid for visitors to Messe Frankfurt. With the Navigator, you can find your way around the exhibition grounds quickly and easily. The app shows you all the exhibitors and products relevant to you and lets you create favourites. In addition, you will be kept up to date about news on the exhibition grounds.

The Automechanika Navigator is available free of charge for Apple devices (iPhone, iPod touch, iPad) in the [App Store](#) and for Android in the [Google Play Store](#).

The Hypermotion Navigator is available free of charge for Apple devices (iPhone, iPod touch, iPad) in the [App Store](#) and for Android in the [Google Play Store](#).

Feedback welcome to: apps@messefrankfurt.com

Arrival / Departure (An- und Abreise)

Public transport

from Frankfurt Main Station to the exhibition grounds:

S-Bahn (Suburban trains):

S3 (direction Bad Soden), S4 (direction Kronberg), S5 (direction Bad Homburg / Friedrichsdorf) or S6 (direction Friedberg / Groß Karben)

from track 104 two stops to Frankfurt Messe at Entrance Torhaus

U-Bahn (Underground):

U4 (direction Bockenheimer Warte)

one stop to Festhalle / Messe at Entrance City

Tram:

Line 16 (direction Ginnheim) or line 17 (direction Rebstockbad) to Festhalle / Messe at Entrance City

Footpath:

The walk from the main station to the exhibition grounds takes approx. 15 minutes.

Arriving by car

Motorway A 5 to Westkreuz Frankfurt, then motorway A 648 direction city centre (Stadtmitte),

follow the electronic signposting

Addresses for navigation systems:

Check-In / trucks:

„Bruno-Poelke-Straße“ leads to the Check-In at the Rebstock car park and to the truck parking area at Block E / E1

Exhibitors, visitors und press:

„Katharinenkreisel“, from there follow the signposting to Gate North

→ Parking options: see Parking (Parken)

→ Access regulations during set-up and dismantling: see Traffic Regulations (Verkehrsregelungen)

Arriving by plane

S-Bahn-line S8 or S9 (suburban trains direction Hanau, Offenbach Ost) or regional trains to Frankfurt Main Station;

from Frankfurt Main Station to the exhibition grounds: see above (public transport)

Ascoli Club

The Ascoli Club will not be open during Automechanika Frankfurt Digital Plus and Hypermotion 2021.

B

Bank Offices and Cash Machines (Banken und Geldautomaten)

Bank branches

outside the exhibition grounds:

Reisebank at the main station or

Frankfurt Airport, terminal 1, departure A, level 2
Opening hours on www.reisebank.de

Cash machines

Commerzbank: Entrance City, level 0

Postbank: Torhaus, level 3

Reisebank: Entrance Torhaus (S-Bahn terminal)

Reisebank: Hall 4.1, east foyer

Beverage Service (Getränkesevice)

→ see Catering

Boxes (Kartons)

→ see Logistics (Logistik)

C

Cash Machines (Geldautomaten)

→ see Bank Offices and Cash Machines (Banken und Geldautomaten)

Cash Sales (Barverkauf)

Direct and cash sales to visitors are not permitted.

The staff at the exit controls is required to send visitors with purchased products back to the exhibitor.

Catalogue (Katalog)

There will be no printed catalogue available for Automechanika Frankfurt Digital Plus or Hypermotion 2021.

Exhibitor and product search on the web and in the free Navigator App (Automechanika Navigator and Hypermotion Navigator) with all events and other features, see [App](#).

→ Questions about the exhibitor data in the exhibitor search: see Media Package (Medienpaket)

Catering

Accente Gastronomie Service GmbH

Stand catering (drinks and snacks / rental tableware):

phone: +49 69 75 602-22 51 und -21 58

fax: +49 69 75 602-22 04

Event catering (stand parties):

phone: +49 69 75 602-22 41 und -21 55

fax: +49 69 75 602-22 04

Entry permits for external caterers:

Claudia Dill, phone: +49 69 75 602-21 29 or

Christianne Lang, phone: +49 69 75 602-21 71

fax: +49 69 75 602-21 67

→ Gastronomic facilities: see Food and Drinks (Essen und Trinken)

Ceiling Suspensions (Deckenabhängungen)

→ see Suspensions (Abhängungen)

Charging Station (Ladestation für Elektroautos)

→ see Electric Cars (Elektroautos)

Check-In and Electronic Entry System

(Check-In und Elektronisches Einfahrtsystem)

→ see Traffic Regulations (Verkehrsregelungen)

Cleaning (Reinigung)

Stand cleaning / hall and site cleaning / sanitary facilities

Contact:

phone: +49 69 75 75-69 11

email: cleaning@messefrankfurt.com

Compressed Air (Druckluft)

→ see Plumber (Installateur)

Conference Room (Konferenzraum)

→ see Room Rental (Raumvermietung)

Construction Workers (Auf- und Abbauhelfer)

Event Production GmbH

Otto-Fleck-Schneise 7, 60528 Frankfurt am Main

Contact:

phone: +49 69 25 47 42 850

email: messe@evpro.net

Contact (Kontakt)

Exhibitor service hotline, phone: 49 69 75 75-66 99

Saturday, September 11 and Sunday, September 12, 2021: 09:00 am to 05:00 pm

Monday, September 13 to Friday, September 17, 2021: 08:00 am to 05:00 pm

Additional service numbers:

cleaning / waste disposal: phone +49 69 75 75-69 11

electricity: phone +49 69 75 75-66 70

logistics: phone +49 69 75 75-60 75

Shop for Exhibitor Services: phone +49 69 75 75-29 99

stand construction (complete stands): phone +49 69 75 75-66 66

stand equipment / rental furniture: phone +49 69 75 75-13 19

stand guards: phone +49 69 75 75-63 42

suspensions: phone +49 69 75 75-68 99

Ticket Services for Exhibitors: phone +49 69 75 75-51 51

traffic: phone +49 69 75 75-66 00

water connections and compressed air: phone +49 69 75 75-66 78

Operation and Security Center: phone +49 69 75 75-33 33

→ Contact persons for Automechanika Frankfurt Digital Plus and Hypermotion 2021:

see Management of the Trade Fair (Messeleitung)

Container

→ see Waste Disposal (Abfallentsorgung)

Corona virus SARS-CoV2

→ see Security Concept + negative Detection Obligation (Hygiene- und Schutzkonzept)

Covid-19

→ see Security Concept + negative Detection Obligation (Hygiene- und Schutzkonzept)

Crane (Kran)

→ see Logistics (Logistik)

Customs (Zoll)

→ see Logistics (Logistik)

D

Dates (Termine)

→ see Trade Fair Dates (Messetermine)

Defibrillators (Defibrillatoren)

There are 18 defibrillators on the exhibition grounds.

It is advisable to inform yourself about the location of the defibrillators at the beginning of your participation in the fair.

Overview of defibrillators: **page 28/29** of this brochure

Please ask the hall personnel for the exact location in the building.

Medical emergency number: 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

Digital Platform (Digitale Plattform)

Automechanika Frankfurt Digital Plus and Hypermotion 2021 will take place in hybrid form - live in Frankfurt and online, for all those who cannot come to Frankfurt. An online platform with digital features enables the networking of all participants.

<https://automechanika.digital.messefrankfurt.com>

<https://hypermotion.digital.messefrankfurt.com>

Questions and answers about the digital platform for exhibitors at Automechanika Frankfurt Digital Plus:

<https://automechanika-digital-plus.messefrankfurt.com/frankfurt/en/planning-preparation/exhibitors/faq-digital-plus.html>

Questions and answers about the digital platform for exhibitors at Hypermotion:

<https://hypermotion-frankfurt.messefrankfurt.com/frankfurt/en/hybrid-format/faq.html>

Contact:

phone: +49 69 75 75-10 10

email: support@messefrankfurt.digital

Dishes Rental (Geschirrverleih)

→ see Catering

Dismantling (Abbau)

→ see Set-Up and Dismantling (Auf- und Abbau)

Disposal (Entsorgung)

→ see Waste Disposal (Abfallentsorgung)

Doctor (Arzt)

An emergency doctor will be present on the exhibition ground during the fair.

Doctor's location: Information through the Operation and Security Center (OSC) of Messe Frankfurt, phone: +49 69 75 75 33 33

In a medical emergency: call 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

Medical on-call service (24 hours a day): phone: 116 117

Private emergency medical service (24 hours a day):
phone: +49 69 69 44 69

→ First aid: see First Aid Station (Sanitätsstation)

E

Electric Cars (Elektroautos)

A limited number of charging points (type 2 connection) for exhibitors are available on the exhibition grounds.

Please register with the following details by e-mail to emobil@messefrankfurt.com:

- arrival day(s)
- driver's name and mobile phone number
- vehicle registration number

Electrician (Elektriker)

Electrical installations on the exhibition stand

Contact:

phone: +49 69 75 75-66 70

email: electricity@messefrankfurt.com

Information on the location of the responsible hall electrician's office can be obtained by the respective hall personnel on site.

Electricity (Strom)

→ see Electrician (Elektriker)

Elevating platform (Hubsteiger)

→ see Logistics (Logistik)

Emergency Call (Notruf)

Medical emergency / ambulance service: call 112

Police: call 110

Fire department: call 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

Emergency Doctor (Notarzt)

→ see Doctor (Arzt)

In a medical emergency: call 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

Entrances (Eingänge)

Entrances for persons arriving by train / on foot:

- Entrance City (U-Bahn (subway) or tram)
- Entrance Torhaus (S-Bahn (suburban trains))

Entrance for persons arriving by car:

- Entrance Hall 4.1, foyer (entry via Gate North, parking on P4)

All entrances are already open for exhibitors one hour before the fair begins.

Eventence

→ see Stand Personnel (Standpersonal)

Exhibitor Passes (Ausstellerausweise)

→ see Passes and Tickets (Ausweise und Tickets)

Exhibitors' Hotline (Ausstellerhotline)

→ see Contact (Kontakt)

F

Fairconstruction

Rental furniture and stand equipment, individual stand construction, system and complete stands

Contact:

rental furniture / stand equipment:

phone: +49 69 75 75-13 19

email: equipment@messefrankfurt.com

exhibition stands:

phone: +49 69 75 75-66 66

email: fairconstruction@messefrankfurt.com

Fairground Map (Geländeplan)

→ see page 28 / 29 in this brochure

Fire Station (Feuerwache)

Hall 4.0 Southwest

phone: +49 69 75 75-65 50

Emergency call: 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

First Aid (Erste Hilfe)

→ see First Aid Station (Sanitätsstation)

In a medical emergency: call 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

First Aid Station (Sanitätsstation)

Hall 4.0 Southwest (in the Operation & Security Center)

open during the event

Opening hours during set-up and dismantling: Information via Messe Frankfurt's Operation and Security Center (OSC),

phone: +49 69 75 75 33 33

In a medical emergency: call 112

After an emergency call: Please do also inform the Operation and Security Center of Messe Frankfurt (OSC), phone: +49 69 75 75 33 33.

→ Medical care on the exhibition grounds: see Doctor (Arzt)

Flowers (Blumen)

bookable in the Shop for Exhibitor Services:
www.serviceshop.messefrankfurt.com

Contact:

AS Green Event

phone: +49 69 74 22 19 35

Food and Drinks (Essen und Trinken)

during the event:

Café Orange (Hall 3.0 East)

Café Lounge (Hall 3.0 Centre)

Curry Wurst (outdoor area Agora East in front of the Forum)

Beast Truck (outdoor area Agora East)

Barbecue Container (outdoor area Agora East)

Flying Pasta (outdoor area Agora East)

Kaffeebecher (coffee cup, Hall 3.0 North outdoor area)

open on all event days from 08:30 am to 06:00 pm

during set-up and dismantling:

Barbecue Container (outdoor area Agora East)

open on Sunday, September 12, 2021 from 11:00 am to 04:00 pm

and on Monday, September 13, 2021 from 10:00 am to 06:00 pm

→ Stand delivery: see Catering

Foreign Trade Fairs (Auslandsmessen)

→ see Trade Fair Dates (Messetermine)

Forklift (Gabelstapler)

→ see Logistics (Logistik)

Forwarding Agency (Speditionspartner)

→ see Logistics (Logistik)

Frankfurt Information (Frankfurt-Informationen)

→ see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

Furniture Rental (Möbelverleih)

→ see Fairconstruction

G

Gastronomy (Gastronomie)

→ Gastronomic facilities: see Food and Drinks (Essen und Trinken)

→ Stand delivery: see Catering

GPS

→ see Arrival / Departure (An- und Abreise)

Graphic Designer (Grafiker)

→ see Fairconstruction

Guards (Bewachung)

Stand security overnight and during the day if required

Contact:

phone: +49 69 75 75-63 42

email: standguard@messefrankfurt.com

H

Hall Managers (Hallenmeister)

Forum: phone: +49 69 75 75 54 39

Hall 3: phone: +49 69 75 75 63 03

Hostesses and Hosts (Hostessen und Hosts)

→ see Stand Personnel (Standpersonal)

Hotel Guide Frankfurt Rhein Main

→ see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

Hotlines

→ see Contact (Kontakt)

I

Insurance (Versicherung)

Allianz general insurance agency, Lars Sauer

Contact:

phone: +49 69 65 30 20 92

fax: +49 69 65 30 20 93

email: lars.sauer@allianz.de

→ Stand guarding: see Guards (Bewachung)

International Sales Partners (Internationale Vertriebspartner)

during the fair:

Torhaus North, level 1, rooms 205-208

phone: +49 69 75 75-13 93, fax: +49 69 75 75-12 87

after the fair:

International Sales Management, Heike Vogel-Schenkewitz

phone: +49 69 75 75-62 77

Internet

→ see Telecommunications (Telekommunikation)

Interpreter (Dolmetscher)

→ see Stand Personnel (Standpersonal)

Invoice (Rechnung)

Payment of outstanding invoices during the event is only possible online by credit card.

Please send an email to accountsreceivable@messefrankfurt.com.

L

Lawyer (Rechtsanwalt)

→ see Legal Advice (Anwaltliche Beratung)

Legal Advice (Anwaltliche Beratung)

<https://www.rak-ffm.de/anwaltsuche/>

Lifting Platform (Hebebühne)

→ see Logistics (Logistik)

Logistics (Logistik)

Logistics service in the Cargo Center

Various logistics services on the exhibition grounds, e.g. forklifts, storage

Contact:

phone: +49 69 75 75-60 75

fax: +49 69 75 75-96 07 5

email: logistics@messefrankfurt.com

Service providers for goods transports and customs clearance

Agility Logistics GmbH

Cargo Center, 3rd floor

phone: +49 69 97 67 142-00;

internal phone number: +49 69 75 75-67 82

DHL Trade Fairs & Events GmbH

Cargo Center, 2nd floor

phone: +49 69 97 67 141-14 or -23;

internal phone number +49 69 75 75-69 13

Customs

Cargo Center, 1st floor

phone: +49 69 75 75-65 14

M

Management of the Trade Fair (Messeleitung)

Contact persons at Automechanika Frankfurt Digital Plus 2021:

Director Automechanika Frankfurt

Olaf Mußhoff

phone: +49 69 75 75-52 25

Exhibitor support:

Mónica Algans

Diagnostics & Repair

monica.algans@messefrankfurt.com

phone: +49 69 75 75-66 64

Christiane Braun

Body & Paint

christiane.braun@messefrankfurt.com

phone: +49 69 75 75-61 20

Sebastian Krapp

Diagnostics & Repair, Parts & Components,

Accessories & Customizing, Body & Paint

sebastian.krapp@messefrankfurt.com

phone: +49 69 75 75- 35 12

Christoph Opper

Parts & Components

christoph.opper@messefrankfurt.com

phone: +49 69 75 75-62 25

Kornelia Pleša

Parts & Components, Truck Competence,

kornelia.plesa@messefrankfurt.com

phone: +49 69 75 75-52 74

Kerstin Praßl

Accessories & Customizing, Tires & Wheels,

Classic Cars

kerstin.prassl@messefrankfurt.com

phone: +49 69 75 75-58 33

Daniel Schlaffner

Parts & Components, Electronics & Connectivity

daniel.schlaffner@messefrankfurt.com

phone: +49 69 75 75-53 08

Magdalena Wessel

Diagnostics & Repair, Dealer & Workshop Management,

Car Wash & Care, Classic Cars

magdalena.wessel@messefrankfurt.com

phone: +49 69 75 75-53 58

Franziska Wild

Mobility as a Service & Autonomous Driving,

Alternative Drive Systems & Fuels

franziska.wild@messefrankfurt.com

phone: +49 69 75 75- 33 26

→ Availability on site: see Organisation Office (Veranstaltungsbüro) in Hall 3.C room Effekt

Contact persons at Hypermotion Frankfurt 2021:

Director Hypermotion

Danilo Kirschner

phone: +49 69 75 75- 52 72

Exhibitor support:

Britta Castañeda Street

Sales Manager

britta.castaneda.street@messefrankfurt.com

phone: +49 69 75 75- 52 69

Heike Dietz

Sales Manager

heike.dietz@messefrankfurt.com

phone: +49 69 75 75- 52 65

Florian-Ittho Wenski
Sales Manager
florian-ittho.wenski@messefrankfurt.com
phone: +49 69 75 75- 63 64

→ Availability on site: information counter Forum.0

Media Package (Medienpaket)

for the availability of exhibitor data in all event media:

- event website www.automechanika-digital-plus.messefrankfurt.com resp. www.hypermotion-frankfurt.messefrankfurt.com
- Navigator App
- visitor information system at the information stands

Contact:

for questions about the Media Package Manager
phone: +49 69 75 75-51 31

Media Technology (Medientechnik)

Presentation technology: projectors, displays, video walls, etc.
lighting technology
technical support for events

Contact:

phone: +49 69 75 75-51 22
fax: +49 69 75 75-51 11
email: videotechnik@messefrankfurt.com

Meeting Room (Besprechungsraum)

→ see Room Rental (Raumvermietung)

Messe Frankfurt against Copying

→ see Legal Advice (Anwaltliche Beratung)

N

Navigation System (Navigationssystem)

→ see Arrival / Departure (An- und Abreise)

Non-Smoker Protection (Nichtraucherschutz)

Out of consideration for other people, please refrain from smoking in the halls, foyers and connecting paths.
Smokers have the possibility to smoke in designated smoking areas.
Smoking is generally prohibited in gastronomic establishments in accordance with legal regulations.

O

Online Banners (Online-Banner)

→ see Advertising (Werbung)

Online Platform (Online-Plattform)

→ see Digital Platform (Digitale Plattform)

Opening Hours (Öffnungszeiten)

Tuesday, September 14 to Thursday, September 16, 2021
daily from 09:00 am to 06:00 pm

Operation & Security Center (OSC)

on the south-west side of Hall 4:
central control station

→ Fire Station (Feuerwache)

→ Police Station (Polizei)

→ First Aid Station (Sanitätsstation)
security service

available around the clock every day of the year

Contact:

control centre of the OSC
phone: +49 69 75 75-33 73

Organisation Office (Veranstaltungsbüro)

Automechanika Frankfurt Digital Plus:

Hall 3.C, room Effekt

Opening hours:

September 11 and September 12, 2021: 10:00 am to 04:00 pm

September 13, 2021: 08:00 am to 06:00 pm

September 14 to September 16, 2021: 08:00 am to 06:00 pm

Hypermotion:

Contact point for exhibitors: information counter Forum.0

→ Contact persons at Automechanika Frankfurt Digital Plus and
Hypermotion:

see [Management of the Trade Fair \(Messeleitung\)](#)

P

Packaging Material (Verpackungsmaterial)

→ see Logistics (Logistik)

Painters (Maler)

→ see Fairconstruction

Parking (Parken)

Exhibitors:

P4, entry via Gate North

Car trailer parking spaces on the exhibition grounds:

P3a (on the west side of Hall 3)

Set-up and dismantling vehicles / truck parking:

Rebstock area Block E / E1

Parking fee during the fair:

27,00 € per day for vehicles < 10 m length

30,00 € per day for vehicles > 10 m length

The last day of the fair remains free of charge for setting up the
dismantling vehicles.

Visitors:

P4, entry via Gate North

Press:

P4, entry via Gate North

- Navigation to the exhibition grounds / Rebstock area: see Arrival / Departure (An- und Abreise)
- Access during set-up and dismantling: see Traffic Regulations (Verkehrsregelungen)

Passes and Tickets (Ausweise und Tickets)

Set-up and dismantling passes:

- only valid during set-up and dismantling
- without public transport use

Exhibitor passes:

- personalised, for exhibitors and stand personnel only
- valid from the last set-up day
- admission already one hour before opening hours
- scanning every time you enter and leave the fairgrounds
- with use of public transport on the event days (outward and return journey by public transport in the RMV tariff area, only with printed exhibitor pass and valid photo ID of the holder)

Admission vouchers:

- vouchers for free admission for visitors
- only used vouchers will be invoiced to exhibitors

administration by exhibitors on

www.exhibitortickets.messefrankfurt.com

voucher redemption by visitors online on

www.visitortickets.messefrankfurt.com

- public transport use included

Set-up and dismantling passes / exhibitor passes / vouchers online:

Ticket Services for Exhibitors: www.exhibitortickets.messefrankfurt.com

Contact:

phone: +49 69 75 75-51 51

email: etickets@messefrankfurt.com

Persons of Contact (Ansprechpartner)

- Contact persons of Automechanika Frankfurt Digital Plus and Hypermotion: see Management of the Trade Fair (Messeleitung)
- Customer support / hotlines: see Contact (Kontakt)

Pharmacies (Apotheken)

There are no pharmacies on the exhibition grounds.

Outside the exhibition grounds:

Brocks'sche Apotheke (pharmacy) in the Skyline Plaza

phone: +49 69 25 75 82 23 30

Apotheke (pharmacy) in the Central Station

phone: +49 69 23 30 47

Photography (Fotografieren)

Taking pictures of goods or exhibition stands is only permitted in exceptional cases and with written permission.

Exhibitors can obtain „No Photography“ pictograms from the hall personnel.

Photographing your own stand:

for exhibitors, only with written permission

during the opening hours of the fair (free of charge):

download the permit in the Shop for Exhibitor Services:

www.serviceshop.messefrankfurt.com

after the opening hours of the fair (free of charge):

Apply for the permit in advance of the event in the Shop for Exhibitor Services:

www.serviceshop.messefrankfurt.com

For requests at short notice (within 24 h) please contact the fair management,

→ see Management of the Trade Fair (Messeleitung)

→ see Organisation Office (Veranstaltungsbüro)

Contact regarding hall photographers:

Bianca Magens

phone: +49 69 75 75-60 67

Plan Approval (Plangenehmigung)

Technical event management

Contact:

phone: +49 69 75 75-59 04

email: standapproval@messefrankfurt.com

Exhibitors can find more detailed information on this topic in the Technical Information on the respective event website.

Plants (Pflanzen)

→ see Flowers (Blumen)

Plumber (Installateur)

Water and compressed air connections

Contact:

phone: +49 69 75 75-66 70

email: water@messefrankfurt.com / compressedair@messefrankfurt.com

Police Station (Polizei)

Hall 4.0 Southwest, in the Operation & Security Center

phone: +49 69 75 75-65 55

Police emergency call: 110

The Operation & Security Centre is staffed around the clock every day of the year,

→ see [Operation & Security Center \(OSC\)](#)

Presentation Equipment (Präsentationstechnik)

→ see Media Technology (Medientechnik)

Press Services (Presseservices)

Automechanika Frankfurt Digital Plus:

Claudia Cermak

claudia.cermak@messefrankfurt.com

phone: +49 69 75 75-52 55

Hypermotion:

Marlene Hammel

marlene.hammel@messefrankfurt.com

phone: +49 69 75 75-55 14

Printing Service (Printservice)

Digital prints from a print run of 100 copies
optional folding or adhesive binding
Contact:
Printing department of Messe Frankfurt
phone: +49 69 75 75-64 68

→ Printing of stand design elements: see [Fairconstruction](#)

Public Transportation Tickets (Fahrkarten)

→ passes / tickets with public transportation use: see Passes and Tickets (Ausweise und Tickets)

Tickets for the German Railway (Deutsche Bahn):

- online on www.bahn.de
- at the main station or
- at the Messe S-Bahn platform

R

Radio Via Mobile

→ see Advertising (Werbung)

Railway (Bahn)

→ see Arrival / Departure (An- und Abreise)

Red Cross (Rotes Kreuz)

→ see First Aid Station (Sanitätsstation)

Restaurant Guide Frankfurt Rhein Main

→ see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

RMV

Rhein-Main-Verkehrsverbund (Rhine-Main Public Transport Network)

Contact:

phone: +49 69 24 24 80 24 (daily around the clock)

www.rmv.de

→ Travel options to the fair: see Arrival / Departure (An- und Abreise)

→ Tickets including public transport: see Passes and Tickets (Ausweise und Tickets)

Room Rental (Raumvermietung)

Messe Frankfurt room rental team
phone: +49 69 75 75-35 65

Room Reservation (Zimmerreservierung)

→ see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

S

S-Bahn

→ see Arrival / Departure (An- und Abreise)

Scooter Rental (Scooterverleih)

→ see Accessibility (Barrierefreiheit)

Security Concept + negative Detection Obligation (Hygiene- und Schutzkonzept)

Messe Frankfurt has drawn up a concept and coordinated it with the authorities. This concept takes into account hygienic, medical and organisational measures.

The regulations of the current Coronavirus Protection Ordinance of the State of Hessen (CoSchuV) as well as specifications of the health authority of the City of Frankfurt am Main are applied. All participants of the event must currently have a negative certificate according to § 3 of this regulation.

The following **forms of proof** are possible and **must be brought along for admission** to the event:

- a vaccination certificate (in the sense of § 2 No. 3 of the Covid-19-SchAusnahmV)
- a certificate of recovery (in the sense of § 2 No. 5 of the Covid-19-SchAusnahmV) oder
- a test certificate (in the sense of § 2 No. 7 of the Covid-19-SchAusnahmV)

Persons who do not meet these requirements have the option of being tested in the S-Bahn terminal or are referred to the test centre at Entrance City.

Further, daily updated information:

<https://automechanika-digital-plus.messefrankfurt.com/frankfurt/en/exhibitor-services/hygiene.html>

<https://hypermotion-frankfurt.messefrankfurt.com/frankfurt/en/exhibitor-services/hygiene.html>

Security Service (Sicherheitsdienst)

→ see Operation & Security Center (OSC)

Set-Up and Dismantling (Auf- und Abbau)

Set-up and dismantling Automechanika Frankfurt Digital Plus 2021: SET-UP

Advanced set-up:

Advanced set-up is not possible.

Regular set-up:

from Saturday, September 11, 2021, 06:00 am to Monday, September 13, 2021, 03:00 pm;
afterwards within the stand area only, due to carpet laying in the hall aisles

DISMANTLING

Regular dismantling:

from Thursday, September 16, 2021, 06:00 pm to Friday, September 17, 2021, 11:59 pm

Thursday, September 16, 2021 (last day of the fair):

from 06:00 pm to 08:00 pm: entry with a special dismantling entry ticket only;

dismantling within the stand area, no use of the goods lifts due to carpet removal in the hall aisles

from 09:00 pm: dismantling access for all vehicles via Gate North
Dismantling ends on Friday, September 17, 2021, at 11:59 pm.

Extended dismantling time:

Extended dismantling is not possible.

Set-up and dismantling Hypermotion:

SET-UP

Advanced set-up:

Advanced set-up is not possible.

Regular set-up:

from Saturday, September 11, 2021, 06:00 am to Monday, September 13, 2021, 03:00 pm;

afterwards within the stand area only, because of cleaning of the hall aisles

DISMANTLING

Regular dismantling:

from Thursday, September 16, 2021, 06:00 pm to Friday, September 17, 2021, 11:59 pm

Thursday, September 16, 2021 (last day of the fair):

from 06:00 pm to 08:00 pm: entry with a special dismantling entry ticket only;

dismantling within the stand area, no use of the goods lifts due to carpet removal in the hall aisles

from 09:00 pm: dismantling access for all vehicles via Gate North

Dismantling ends on Friday, September 17, 2021, at 11:59 pm.

Extended dismantling

Extended dismantling is not possible.

→ Set-up and dismantling passes: see Passes and Tickets (Ausweise und Tickets)

→ Access for vehicles during set-up and dismantling: see Traffic Regulations (Verkehrsregelungen)

→ Gastronomic facilities during set-up and dismantling: see Food and Drinks (Essen und Trinken)

Set-Up and Dismantling Passes (Auf- und Abbausweise)

→ see Passes and Tickets (Ausweise und Tickets)

Shipping Address (Lieferanschrift)

→ Entrance for deliveries during the fair: see Traffic Regulations (Verkehrsregelungen)

→ Entry tickets for external caterers: see Catering

→ Address for shipments to exhibitors: see Address of Messe Frankfurt (Adresse der Messe Frankfurt)

Shop for Exhibitor Services (Shop für Ausstellerservices)

www.serviceshop.messefrankfurt.com

online shop for exhibitors and stand constructors to order stand-related products and services

Contact:

phone: +49 69 75 75-29 99

email: serviceshop@messefrankfurt.com

Showcases (Vitrinen)

→ see Advertising (Werbung)

Smoking on the Exhibition Grounds

(Rauchen auf dem Messegelände)

→ see Non-Smoker Protection (Nichtraucherschutz)

Stand Cleaning (Standreinigung)

→ see Cleaning (Reinigung)

Stand Construction (Standbau)

→ see Fairconstruction

Stand Construction Approval (Standbaugenehmigung)

→ see Plan Approval (Plangenehmigung)

Stand Delivery (Standbelieferung)

→ Catering / entry for external caterers: see Catering

→ Shipments to exhibitors: see Address of Messe Frankfurt (Adresse der Messe Frankfurt)

Stand Equipment (Standausstattung)

→ Rental furniture, stand construction and stand equipment: see Fairconstruction

→ Presentation technology: see Media Technology (Medientechnik)

Equipment products can be ordered in the Shop for Exhibitor Services in advance of the event: serviceshop.messefrankfurt.com

Stand Guards (Standbewachung)

→ see Guards (Bewachung)

Stand Invoice (Standrechnung)

→ see Invoice (Rechnung)

Stand Party (Standparty)

Due to the current situation, stand parties are not possible.

Stand Personnel (Standpersonal)

Eventence

Hosts, hostesses, interpreters

Contact:

phone: +49 69 75 602-23 24

email: eventence@accente.com

www.accente.com

→ Set-up and dismantling personnel: see Construction Workers (Auf- und Abbauhelfer)

→ Stand guards: see Guards (Bewachung)

Storage Possibilities (Lagermöglichkeiten)

→ Storage in the Cargo Center: see Logistics (Logistik)

→ Room booking: see Room Rental (Raumvermietung)

Supporting Programme for Exhibitors

(Rahmenprogramm für Aussteller)

Questions and answers about the digital platform for exhibitors at Automechanika Frankfurt Digital Plus / FAQ for exhibitors:

<https://automechanika-digital-plus.messefrankfurt.com/frankfurt/en/planning-preparation/exhibitors/faq-digital-plus.html>

→ For more information on the online platform: see Digital Platform (Digitale Plattform)

Shows / events of Automechanika Frankfurt Digital Plus and Hypermotion 2021 can be found on the respective event website under „Themes and Events“.

Information on the Automechanika digital plus 2021 event programme: <https://automechanika-digital-plus.messefrankfurt.com/frankfurt/en.html>

Information on the Hypermotion 2021 event programme: <https://hypermotion-frankfurt.messefrankfurt.com/frankfurt/en.html>

Suspensions (Abhängungen)

Suspensions from the hall ceiling

Contact:

phone: +49 69 75 75-68 99

email: suspensions@messefrankfurt.com

T

Taxi

Taxi stand:

- Entrance City

It is not possible to enter the exhibition grounds by taxi.

Taxi-numbers: +49 69 23 00 01, +49 69 23 00 33, +49 69 25 00 01,

+49 69 73 73 03, +49 69 54 50 11

Telecommunications (Telekommunikation)

Complete offers and individual solutions for telecommunications on the exhibition stand (telephones, faxes, Internet)

WiFi:

„Messe Premium WiFi“ (with costs) for exhibitors

stable use of business applications at the exhibition stand

bookable in the shop for exhibitor services

„Messe Frankfurt WiFi“ (free of charge) for occasional mail retrieval

usable on the entire exhibition grounds

„Messe Frankfurt WiFi Fast“ (free of charge) with a higher data transfer rate

usable in the foyers and in the outdoor area

Contact:

phone: +49 69 75 75-71 17 3

fax: +49 69 75 75-71 17 4

WiFi questions:

phone: +49 69 75 75-71 17 7

Theft (Diebstahl)

→ see Operation & Security Center (OSC)

Ticket Counters / Cash Desk (Kassen)

Event tickets can only be purchased online:

<https://visitortickets.messefrankfurt.com> (visitor tickets)

<https://exhibitortickets.messefrankfurt.com> (exhibitor passes)

There will be no ticket sales on site.

Cash desk to settle outstanding invoices for exhibitors:

Payment of outstanding invoices during the event is only possible online

by credit card.

Please send an email to accountsreceivable@messefrankfurt.com.

Tickets

→ see Passes and Tickets (Ausweise und Tickets)

Tips for Going out (Ausgehtipps)

→ see Your Stay in Frankfurt (Aufenthalt in Frankfurt)

Towing Service (Abschleppdienst)

on the fairground:

WISAG, phone: +49 69 75 75-65 05

outside the fairground:

local Police Station, phone: +49 69 75 51 13 00

Trade Fair Dates (Messetermine)

Automechanika in Frankfurt:

Sep 13 - Sep 17, 2022

Automechanika worldwide / trade fairs abroad:

Automechanika Istanbul

Nov 18 - Nov 21, 2021

Automechanika Shanghai

Nov 24 - Nov 27, 2021

INA PAACE Automechanika Mexico

Dec 01 - Dec 03, 2021

Automechanika Dubai

Dec 14 - Dec 16, 2021

Automechanika Johannesburg

Mar 15 - Mar 18, 2022

Automechanika Kuala Lumpur

Mar 15 - Mar 17, 2022

Automechanika Astana licensed to Business Media Central Asia

Apr 05 - Apr 07, 2022

Automechanika Riyadh licensed to Al-Harithy Company for Exhibitions Ltd.

Jun 13 - Jun 15, 2022

Automechanika Ho Chi Minh City

Jun 29 - Jul 01, 2022

MIMS Automechanika Moscow

Aug 22 - Aug 25, 2022

Automechanika Buenos Aires

Oct 11 - Oct 14, 2022

ACMA Automechanika New Delhi

Feb 09 - Feb 12, 2023

Automechanika Birmingham

Jun 06 - Jun 08, 2023

Further information on the events abroad:

Business segment stand Automechanika in Hall 3.0 B02

phone: +49 69 75 75-12 67

Hypermotion in Frankfurt:

Nov 15 - Nov 17, 2022

Hypermotion worldwide / trade fairs abroad:

Hypermotion Dubai

Nov 02 - Nov 04, 2021

Information on the Automechanika digital plus 2021 event programme:
<https://automechanika-digital-plus.messefrankfurt.com/frankfurt/en.html>

Informationen on the Hypermotion 2021 event programme:
<https://hypermotion-frankfurt.messefrankfurt.com/frankfurt/en.html>
under themes & events / programme & events

Events:

automechanika.com/eventcalendar
hypermotion.com/events

Digital Platform:

<https://www.automechanika.digital.messefrankfurt.com>
<https://www.hypermotion.digital.messefrankfurt.com>

→ Information on the online platform: see Digital Platform (Digitale Plattform)

Traffic Regulations (Verkehrsregelungen)

Please note:

Entrance for set-up and dismantling only via **Gate North** (enter „Katharinenkreisel“ in the navigation system).

Exhibitors, stand construction companies and forwarding agents are requested to apply for their entry tickets in advance at www.einfahrt.messefrankfurt.com and to approach Gate North with the printed registration confirmation.

Please note that the distance and hygiene regulations may lead to delays in setting up and dismantling. Therefore, please make full use of the set-up and dismantling times provided by the organiser.

Access during set-up:

from Saturday, September 11, 2021, 07:00 am continuously until Monday, September 13, 2021

Access during the fair:

Suppliers are allowed to drive onto the exhibition grounds for one hour each against a deposit of € 100.00 (in cash) at the gate.

→ Entry permits for external caterers: see Catering

→ Access for exhibitors / parking facilities: see Parking (Parken)

Access during dismantling:

from Thursday, September 16, 2021, 06:00 pm continuously until Friday, September 17, 2021, 11:59 pm

→ Information on set-up and dismantling: see Set-Up and Dismantling (Auf- und Abbau)

V

Visitor Registration Lead Success

(Besuchererfassung Lead Success)

bookable in the Shop for Exhibitor Services:
www.serviceshop.messefrankfurt.com

Vouchers (Gutscheine)

→ see Passes and Tickets (Ausweise und Tickets)

W

Waste Disposal (Abfallentsorgung)

free of charge during the fair; chargeable during set-up and dismantling

Contact:

containers / waste disposal advice:
phone: +49 69 75 75-69 11
email: waste@messefrankfurt.com

Water Connection (Wasseranschluss)

→ see Plumber (Installateur)

Wheelchair Rental (Rollstuhlverleih)

→ see Accessibility (Barrierefreiheit)

WiFi (WLAN)

→ see Telecommunications (Telekommunikation)



Y

Your Stay in Frankfurt (Aufenthalt in Frankfurt)

Going out, restaurants and accommodations:

Hotel & Restaurant Guide Frankfurt Rhein Main

also available as an e-magazine for download in the Apple, Google and Amazon app stores.

published by Messe Frankfurt Medien und Service GmbH

Contact:

phone: +49 69 75 75-60 83
email:
hotelguide@messefrankfurt.com
restaurantguide@messefrankfurt.com
www.hotelguide-frankfurt.com
www.restaurantguide-frankfurt.com

Tourismus & Congress GmbH

in the central station: Kaiserstr. 56, 60329 Frankfurt

Opening hours:

08:30 am to 03:30 pm, at weekends from 09:30 am to 03:30 pm

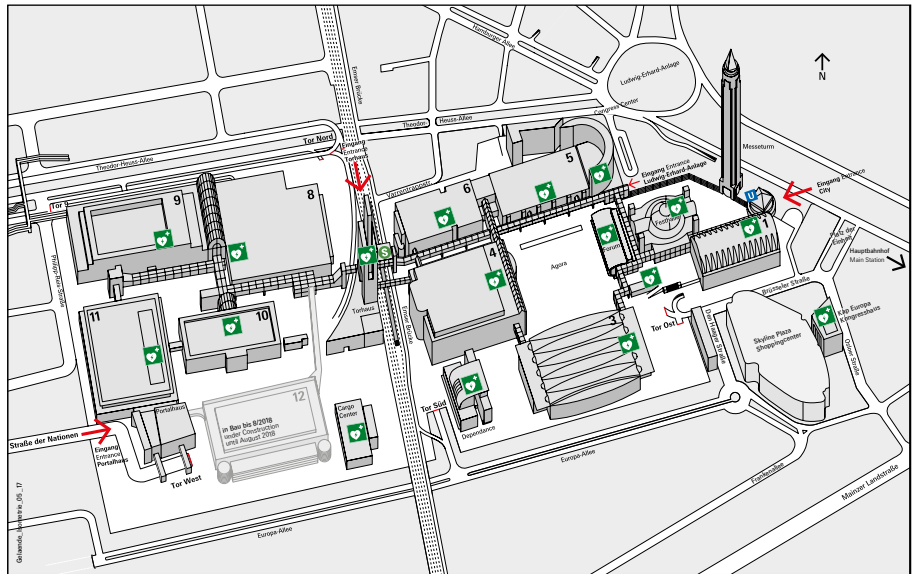
Contact:

phone: +49 69 21 23 88 00
fax: +49 69 21 24 05 12
email: info@infofrankfurt.de
www.frankfurt-tourismus.de

More tips for going out:

www.frankfurt.de

14. – 16.09.2021



Locations of defibrillators on the exhibition grounds

