

Factsheet

Important information regarding the use of conference rooms during trade fairs in the time of COVID-19

Ensuring the health and safety of all exhibitors, visitors, service partners and employees is Messe Frankfurt's top priority.

Dear Sir/Madam,

We are delighted that we will soon be able to welcome you to Messe Frankfurt.

These past few months have been challenging, and they have changed the way that we interact with one another. This makes it all the more satisfying that we can now slowly return to normality and that events – at least on a smaller scale – can once again take place.

We are in close and constant contact with the health authorities and are implementing their recommendations and instructions. To ensure that you can enjoy a stress and worry-free time here with us and to safeguard your well-being, as well as the well-being of all visitors and our employees, we have developed a hygiene and safety concept that is tailored to Messe Frankfurt.

Information for exhibitors:

Exhibition halls and other buildings

- Because the exhibition halls and other buildings are so spacious, there is no general obligation to wear a face mask while inside – this assumes compliance with distancing rules (minimum distance: 1.5 metres) and hygiene regulations (regular hand disinfection and observance of coughing and sneezing etiquette). We ask that you have your face mask with you at all times in case you encounter situations in which it is not possible to maintain proper distancing.
- Depending on the situation a mask obligation can be ordered by the authorities
- Hand sanitiser is available in all exhibition halls and other buildings at all times. For example, hand sanitiser dispensers can be found at the entrances and exits, as well as in the foyer and toilet facilities.
- Please use escalators and stairwells to reach your level wherever possible – lifts are to be reserved for persons with restricted mobility.
- Please note that routes, entrances and exits may be defined within the exhibition halls and other buildings where necessary – this allows us to prevent visitors crossing paths with one another.
- Items that are frequently touched – including door handles, escalator handrails, lift buttons and tables – are being cleaned more often. Items are regularly disinfected.
- There is a continuous supply of fresh air throughout the exhibition halls, other buildings and all conference rooms.

Conference rooms

- Seating has been arranged to ensure that a distance of at least 1.5 metres can be maintained at all times.
- When occupying or leaving the designated seats, a mouth and nose cover is required if the safety distance of 1.5m cannot be maintained.
- Proper distancing must also be maintained during personal discussions and during breaks.
- Participants must return to their original assigned seats following breaks.
- Information on preventing infections and rules of behaviour is posted and made available in the rooms.
- Please note that routes, entrances and exits may be defined within the exhibition halls and other buildings where necessary – this allows us to prevent visitors crossing paths with one another.

Responsible person for protection and hygiene concept

- For the duration of the use of conference rooms, the organiser shall appoint a person responsible for hygiene and distance rules who is always reachable while the conference rooms are being used.
- This person shall ensure that the entrance and exit as well as the course of the event are in accordance with the hygiene and distance rules and that the requirements of the German Protection against Infection Act are observed.
- The conference leader informs participants on infection prevention and the rules of behaviour.

General information

- Distancing and hygiene rules may result in delays. Event times may need to be adjusted as a result.